Customer Satisfaction Survey

BELDEN INC.

**Personal Information**

Full Name: Age: Contact Number:

Address: Gender:  Male  Female

**Questions**

How did you hear about our product/service?

 Search Engine  Advertisement  Social Media

 Word of Mouth  Other (Please specify)

How would you rate your overall satisfaction with our product?

 Very Satisfied  Satisfied  Neutral  Dissatisfied  Very Dissatisfied

How likely are you to recommend our product/service to a friend or colleague?

 Very Likely  Likely  Neutral  Unlikely  Very Unlikely

How was your experience with our customer service team?

 Excellent  Good  Average  Poor  Very Poor

How easy was it to navigate our website/app?

Very Easy Easy Neutral Di cult Very Di cult

How would you rate the quality of our product/service?

 Excellent  Good  Average  Poor  Very Poor

Do you have any suggestions on how we can improve our product/service or customer experience?

Thank you for taking the time to complete our customer satisfaction survey.

Your feedback will help us improve our product/service.